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PROPERTY SERVE

Your Property,  
Our Passion

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High-End Property Maintenance, Refurbishment & Restoration | London & the South East

[jewelps.co.uk](https://jewelps.co.uk) | 0208 109 1012 | [enquiries@jewelps.co.uk](mailto:enquiries@jewelps.co.uk)

WHO WE ARE

# Care Without Compromise

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Jewel Property Serve is London and the South East's responsive partner for high-end property maintenance, refurbishment and fire & flood restoration — trusted by homeowners, landlords, managing agents and insurers for more than twenty years.

From our base on Warwick Street in the West End we look after some of the capital's most notable addresses. Every member of our team is vetted, qualified and DBS-checked, and every job — from a single repair to a complete refurbishment — is finished to the same exacting standard and backed by a 12-month guarantee.

When an emergency strikes, help is only ever a phone call away: our engineers are on standby 24 hours a day, 365 days a year.

This is property care as it should be — reliable, professional, caring and experienced. Your property, our passion.

# A Complete Service

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01

## Refurbishment

Bespoke renovation and refurbishment, from a single room to a complete property transformation. Kitchens, bathrooms, carpentry & joinery, tiling and decoration — designed around you and finished to exacting standards.

02

## Planned & Reactive Maintenance

Planned and reactive maintenance across every trade — HVAC, electrical, plumbing, boilers, roofing, glazing and more — keeping your property or portfolio safe, compliant and running smoothly all year round.

03

## Fire & Flood Restoration

A nominated main contractor for UK insurers, restoring fire and flood damaged properties to their pre-loss condition — quickly, carefully, and in step with your insurer from first inspection to final sign-off.

04

## 24hr Emergency Callout

Experts on standby around the clock, 365 days a year. Make-safe, board-up and emergency drying whenever an emergency strikes — fast, reliable help when you need it most.

05

## Compliance & Testing

NICEIC-registered electrical testing, PAT testing, emergency lighting, sprinklers and AOV systems — the inspections and certification that keep your property safe and fully compliant.

06

## Managing Agent Support

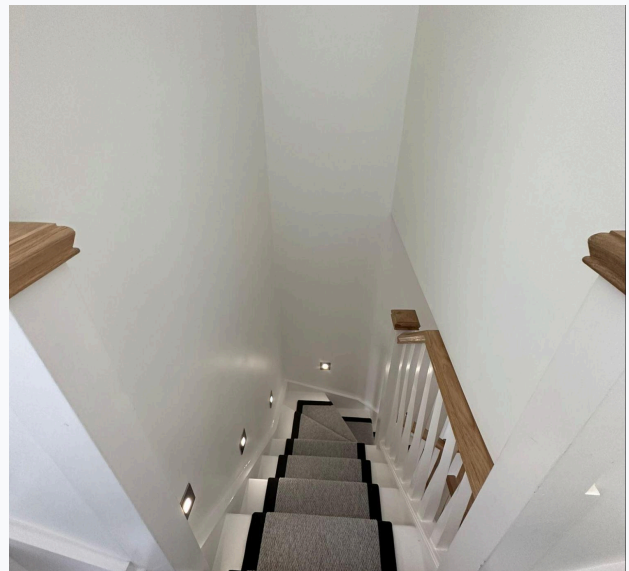
Dedicated maintenance support for managing agents and block managers across London and the South East, with a service desk that keeps residents informed and portfolios running without surprises.



OUR WORK

## Across London & the South East

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REFURBISHMENT

# Interiors, Reimagined

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Kitchens, Bathrooms, Carpentry & Joinery, Tiling and Decoration — From a Single Room to a Complete Transformation





## FIRE & FLOOD RESTORATION

### Back to Pre-Loss Condition

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As a nominated main contractor for UK insurers, we handle major and minor loss claims from first inspection to final sign-off — structural repairs, soot and smoke damage removal, drying, stripping out and full reinstatement.

Our 24/7 emergency response team carries out make-safe, board-up and emergency drying around the clock, so damage is contained the moment it happens.

Deep cleaning, odour removal, mould remediation and redecoration make every trace of the loss a thing of the past — quickly, carefully, and in step with your insurer.

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#### KEY FEATURES

- Nominated main contractor for UK insurers
- 24/7 make-safe and emergency drying
- Fire, smoke, flood and water damage
- Mould remediation
- Full insurance reinstatement

# How We Work

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ONE DEDICATED TEAM FROM FIRST CALL TO FINAL REPORT — WITH A PROJECT MANAGER KEEPING YOU INFORMED AT EVERY STAGE.

01

## Getting started

Get in touch and we'll send a dedicated engineer or estimator to your property to scope the works and provide a free, competitive quote.

02

## The works

A dedicated project manager keeps you informed with live site updates and guides you through every stage, from first fix to final finish.

03

## Completion

On handover you receive a detailed report of the work completed, together with recommendations for the ongoing care of your property.

04

## Aftercare

All work comes with a 12-month guarantee, with parts covered by the manufacturer's warranty — and our service desk remains on hand 24/7, 365 days a year, should you ever need us.



## In Their Words

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“ I was introduced to Jewel by my line manager. Frank attended site and submitted a quote which was extremely competitive, and upon instructing the works I was kept up to date on progress and delivery of the works to completion. Very impressive!

— Mike Collins, Harrods Headquarters

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“ I am delighted with the outcome and very grateful for all the kind efforts of the Jewel team. Zack and Dan were a pleasure to deal with, and I really appreciated their attention to detail — the house looks great. Particular thanks for arranging the final roof repairs over the leak into my bathroom; it is a big relief that it has been sorted!

— Veronica, Homeowner, Chelsea

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“ We have worked with Jewel at Chiltern Court since 2006. Jewel have undertaken minor works on behalf of the landlord and completed a large number of refurbishment projects for a variety of residents. A highly efficient, friendly and professional contractor, often recommended to residents as an approved contractor.

— Jonathan Gray, Building Surveyor, Chiltern Court

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“ I have had the pleasure of having Jewel complete the works to my properties for 20+ years and witnessing the remarkable growth and success they have achieved under their dedicated leadership and commitment to excellence.

— Lady Jacqueline Smith, Maxwell, Regent's Park

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## OUR COMMITMENT

# Standards You Can See

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Every member of our team is fully vetted, qualified and DBS-checked. We are SafeContractor approved, NICEIC registered and Vantify accredited — and our work for schools, hotels, government bodies and notable properties reflects the standards we hold ourselves to.

We also partner with Ecologi to offset our carbon footprint: for every project we plant trees in our virtual forest, each sequestering an estimated 0.30 tonnes of carbon — roughly the equivalent of 732 miles in a standard car.



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J E W E L  
PROPERTY SERVE LTD

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Here When You Need Us

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Refurbishment · Planned & Reactive Maintenance · Fire & Flood Restoration · 24hr Emergency Callout

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SafeContractor Approved | NICEIC Registered | Vantify | Ecologi Partner | 12-Month Guarantee